# ACCESS DNS Records v1

Infrastructure Integration Roadmap Task

**Task Type(s)**: Technology  
**Start by phase**: Integration  
**Complete by phase**: Ongoing  
**RP role(s)**: Network, storage, and system administrators

## Summary

ACCESS Operations manages the access-ci.org DNS domain and sub-domains. ACCESS projects, integrated resources, and central service may request DNS entries and DNS subdomains for their ACCESS integrated infrastructure.

## Prerequisite tasks

None

## Support Information

For assistance with this task see the *Support Information* section in the *Integration Roadmap Description*.

## Detailed Instructions

ACCESS projects, integrated resources, and central service operators may request DNS entries or DNS subdomains by submitting a ticket using a Subject that starts with “ACCESS DNS entries for …” using the [Support Portal ticket form](https://support.access-ci.org/open-a-ticket). On the ticket form please select “Not related to a resource” (since your request is to ACCESS Operations and not to a resource operator), select “No” for allocations related, and the “Operations Services” category.

## Document Management

**Status**: Draft

**Official date**: 04/01/2023

**Coordinators**: Kathy Benninger and Matthew Kollross, ACCESS Operations

**Last revised date**: 03/15/2023

**Retired date**: <mm/dd/yyyy> or blank